

We are always sorry to learn that customers wish to return an item and know it can be irritating to have to find the time. We hope it does not cause you too much inconvenience.

How to Return Items:

- ✓ Please do return items to us immediately, as we can only accept returns for exchanges or refunds, which are sent to us up to 14 days from the date of receipt, or 28 days from the date of ordering, whichever is later.
- ✓ Please enclose a copy of the form below with your item, or a note, letting us know the reason for return and your name and address. You can also choose whether you would like a refund or replacement.
- ✓ When we receive the returned item, we will either send you a replacement, or process a refund of the item price paid. (Sorry we can't refund return postage.)
- ✓ You will receive an e-mail confirmation once your return has been received, processed, and the replacement already on its way to you or the refund already completed.

Please allow up to 14 days for your return to be received and processed before receiving confirmation, although we aim to turnaround most returns within a week.

Please fill in the form below and return it with your item:

Shopper's Name:

Billing Address:
.....
.....

Post Code or Zip Code: Country:

Order E-mail Address:

Item being returned:

Date of purchase:

Reason for returning this item:
.....

Would you like a replacement / refund? (Delete as appropriate)

Please send returns to:

**2 St Mary's Square
Honley
Holmfirth
HD9 6BA
United Kingdom**